

Heather Maga

Community-Centered Leader | Nonprofit Governance & Technology Strategy



Profile

Nonprofit and education leader with 25+ years spanning technology, governance, and community engagement. Experienced in board collaboration, fiscal oversight, and strategic planning, with a strong record of modernizing systems and supporting digital equity. Known for building partnerships, mentoring, and ensuring technology serves mission-driven goals.

Core Strengths

- Nonprofit Governance & Board Collaboration
- Strategic Planning & Fiscal Oversight
- Community Engagement & Digital Equity
- Technology Modernization & Digital Literacy
- Staff Mentorship & Capacity Building

Selected Experience

Interim Executive Director

Fort Nelson Community Literacy Society | Fort Nelson, BC | April 2021 – April 2022

- Directed nonprofit operations and fiscal management during leadership transition.
- Modernized IT infrastructure, mentored staff, and strengthened governance practices.
- Built community partnerships and increased participation through improved outreach.

Consultant / Fractional Lead

Self-Employed | Remote (Canada-Wide) | September 2018 – Present

- Provide strategic consulting to nonprofits and small businesses in governance, systems, and capacity building.
- Delivered digital literacy programs, mentoring, and automation tools that reduced administrative work.
- Support boards and leadership teams with planning, reporting, and stakeholder engagement.

Technical Project Manager

Vivid Solutions | Remote | April 2022 – January 2024

- Managed 12–15 concurrent government-funded projects with significant budgets.
- Coordinated multi-stakeholder teams and improved reporting efficiency.
- Advocated for accessible digital solutions that supported community impact.

Professor & Application Developer

Loyalist College | Belleville, ON | January 2017 – July 2020

- Taught project management, IT, and database systems to over 300 students.
- Developed internal systems that cut administrative time and automated financial processes.
- Mentored students and advised on curriculum development.

Software Developer

clevr | Belleville, ON | August 2012 – July 2016

- Developed SaaS applications used by 80–100 school boards across Canada.
- Built dashboards and tools that improved decision-making efficiency.
- Delivered training and documentation to support adoption across districts.

Early Career Highlights

Various Roles | 1999 – 2014

- Led IT consulting and training projects, including digital literacy programs that trained over 200 adult learners.
- Co-owned and managed a development firm, overseeing more than 50 client projects and building long-term relationships with local businesses and nonprofits.
- Built custom systems for nonprofits and education, including a client-tracking tool still in use over 20 years later.
- Taught and mentored students, job seekers, and community members, improving digital confidence and career readiness.

Education

Advanced Diploma – Information Systems, Loyalist College (3-year program)

Community & Leadership

- Member, Society for Canadian Women in Science & Technology (2025–Present)
- Member, Canadian Internet Registration Authority (2025–Present)
- Global Ambassador & Speaker, WomenTech Network (2020–Present)
- Mentor, Upnotch Platform (2025–Present)
- Vice-Chair, Northern Rockies Tourism Advisory Committee (2022)
- Director, Northern Rockies Arts Council (2021–2022)
- Mentor, Young Women in Leadership Program (2018)
- Chapter Lead, Canada Learning Code – Belleville (2018–2019)