

PROFILE

Board & executive experience:

- Professional regulation, technology, legal, transportation, and land administration and energy sectors
- Federal and provincial agencies, registries, regulators, advocacy entities, publicly listed corporations, partnerships

Board highlights:

- Chair, Finance & Audit Committee
- Chair, Enterprise Risk and Strategy Committee
- Chair, Capital Oversight Committee
- Chair, Professional Discipline Hearing Panels
- Member of two CEO Search Task Forces
- Appointed to boards by federal government & BC government under merit-based processes

Executive highlights:

- Chief Operating Officer of a regulatory non-profit
- Vice-President of a land registries not-for-profit & its for-profit systems/information subsidiary
- Vice-President of an investor relations firm
- Acting CEO

BOARD & EXECUTIVE COMPETENCIES

- Governance of regulatory, NFP, advocacy bodies
- Strategy development and oversight
- CEO metrics, compensation & recruiting
- Finance, risk & project oversight
- Cybersecurity, artificial intelligence
- Crisis communications & social media
- Stakeholder engagement & research
- ESG, DEI, Truth & Reconciliation

BOARD EXPERIENCE

MOTOR VEHICLE SALES AUTHORITY OF BRITISH COLUMBIA, Langley, BC (February 2021-Present)

Board Director, Chair, Enterprise, Risk & Strategy Committee. Former Chair of Finance & Audit Committee, Former Member of Governance and HR Committee, Former Member of CEO Search Task Force

The Vehicle Sales Authority regulates vehicle sales. I am a BC government appointee and have introduced governance best practices on CEO performance measurement, updated board orientation approaches, finance-related policies, recommended changes to project reporting and guided the first fee increase in over 10 years to help the authority keep pace with inflation.

CANADIAN INTERNET REGISTRATION AUTHORITY, Ottawa, ON (October 2021-Present)

Board Director, Member of Finance, Audit, Investment & Risk Committee. Former Member of Community Investment Committee

CIRA is a member-based not-for-profit organization that manages .CA and other domains and provides cybersecurity services. I recommended a project governance-based approach for the SIDN partnership involving a stage gate process and the application of a risk management lens, and with the entire board, oversaw the partnership agreement through to execution.

BC REAL ESTATE ASSOCIATION, Vancouver, BC (2021-2022)

Board Director, Member of Finance & Audit Committee, Governance Committee, HR Committee, CEO Search Task Force

The BC Real Estate Association is the professional association for over 23,000 REALTORS® in BC. I was part of a task force to select the new CEO that could build bridges and implement strategy in the rapidly changing organized real estate environment.

SOCIETY OF NOTARIES PUBLIC OF BRITISH COLUMBIA, Vancouver, BC (2020-2022)

Board Director, Vice Chair of Finance Committee, Vice Chair of Audit Committee, Member of Discipline Committee, Membership & Admissions Committee

The Society of Notaries Public of BC regulates its members in the public interest by setting standards and investigating complaints. I was the first-ever public/lay appointee to the board and introduced best practices on risk and board performance.

NOTARY FOUNDATION OF BC, Vancouver, BC (2021-2022)

Board Director, Member of Finance Committee

The Notary Foundation helps the people of BC by providing funding for legal aid, legal research and public legal education.

TRIGON PACIFIC TERMINALS, Prince Rupert, BC (2018-2019) (served while a Crown Corporation)

Board Director, Chair of Capital Oversight Committee, Member of Governance Committee, Member of Health, Safety & Environment Committee, Member of Pension Committee

Trigon is a world class marine bulk handling terminal. I was a federal government appointee, and our board ensured management accountability and intensively refocused the organization on environmental matters and employee engagement.

BC LYMPHEDEMA ASSOCIATION, Vancouver, BC (2007-2009)

Founding Board Director

LEGAL MARKETING ASSOCIATION, BC Chapter, Vancouver, BC (2006-2007)

Director

EDUCATION & PROFESSIONAL DEVELOPMENT

MBA (Marketing and International Business) – McGill University

BA (Economics) – McGill University

Managing Unconscious Bias – Paradigm 2024

Board Oversight of Artificial Intelligence– Institute of Corporate Directors 2024

Board Oversight of Social Issues – Institute of Corporate Directors 2023

BC Council for Administrative Tribunals – Foundations of Administrative Justice 2022

HR & Compensation Committee Effectiveness – Institute of Corporate Directors 2021

Political Intelligence for Boardrooms – Institute of Corporate Directors 2020

DEP/ICD.D – Institute of Corporate Directors 2019

Indigenous Awareness Certifications – Indigenous Awareness Canada & Indigenous Corporate Training 2019/2024

Governance Essentials Program – Institute of Corporate Directors 2015

Accredited Business Communicator designation – International Association of Business Communicators (IABC) 2011

CAREER EXPERIENCE

ENGINEERS AND GEOSCIENTISTS BC, Burnaby, BC 2022-Present

Chief Operating Officer

Mandate: Oversaw strategy, governance, information systems/cybersecurity/AI, privacy, project management office, continuous improvement, continuing education, communications and engagement, DEI and Truth and Reconciliation.

IRLABS, Vancouver, BC 2021-2022

Vice President, Investor Relations & Communications

Mandate: Designed and executed investor relations programs for real estate investment trusts and other clients.

LAND TITLE AND SURVEY AUTHORITY OF BC, Vancouver, BC

Vice President, Customer Experience & Communications 2014-2019

Vice President, Business Development & Communications 2007-2014

Officer, LandSure Systems (for-profit land systems/land information subsidiary) 2008-2019

Mandate: Implemented best practices in customer support, communications, UX design for land registries/land systems.

DLA PIPER LLP, Vancouver, BC,

National Director of Marketing 2005-2007

Mandate: Built cross-Canada team to promote partners and their competencies to media and the public.

RIOT! COMMUNICATION-MARKETING INC., Burnaby, BC

Ongoing

Owner

Mandate: RIOT! offers consulting services to startups including strategic communications and marketing planning.

OTHER

- Professional working proficiency in French